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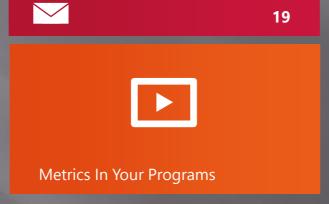
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Know

Never delayed

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Microsoft

Operations

CA











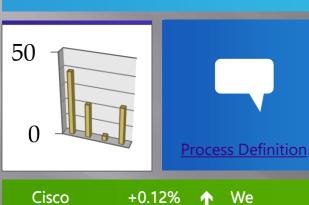
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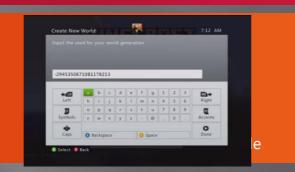










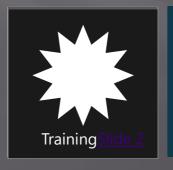


















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**Approach** 







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# Today's Agenda

### Darrell Gardner PMO Consultant

- Introduction
- PMO Scope
- Project Decisioning
- PMO Implementation

















# What is PMO?

- Soap Box Buy In.
  - Three things to take away.
    - Assessment process
    - Levels of maturity
    - Importance of Tools (SMART...)
- Steps to Assessing & Maintaining a Tool (& PMO)
  - Step 1: Review what Assessment is
  - Step 2: Scope & Approach
  - Step 3: Application of the assessment
  - Step 4: Repeat
- Questions & Answers







Intro



<u>Approach</u>





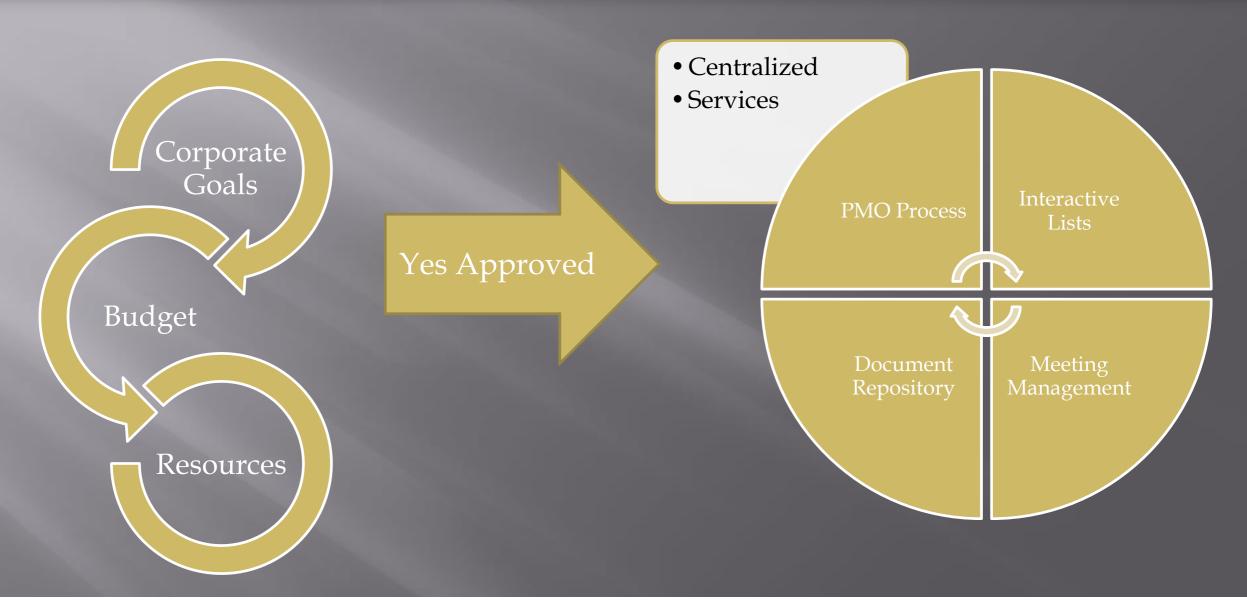
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## Portfolio Management vs. Project Implementation















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## Approach Assessment

### Strategic

 Offering Services that in some form or other have a link strategic issues of the organization (i.e. Portfolio Management)

#### **Tactical**

 Offering customers services that serve the needs of a group of projects or individuals (Providing tools, methodology)

### Operational

 Offering customers services directed at a project or individual. Direct support of project planning and control including mentoring.

Guidelines

Examples

Implementation



Home



Intro





<u>Approach</u>







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# Scope Assessment

### Enterprise

 Encompasses all aspects of the organization.

### Departmental

 Applies to single departments and is not consistent across the enterprise



### Program / Project

Applies to projects only and is not consistent across departments.



<u>Home</u>





<u>Approach</u>



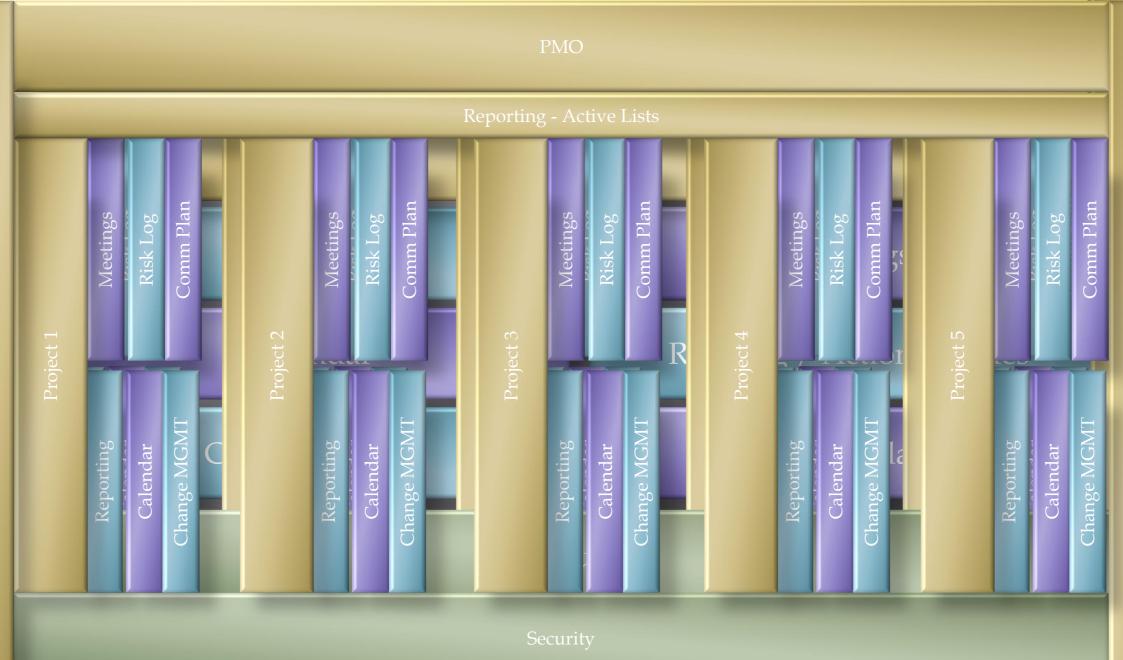






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## What we gain from a PMO

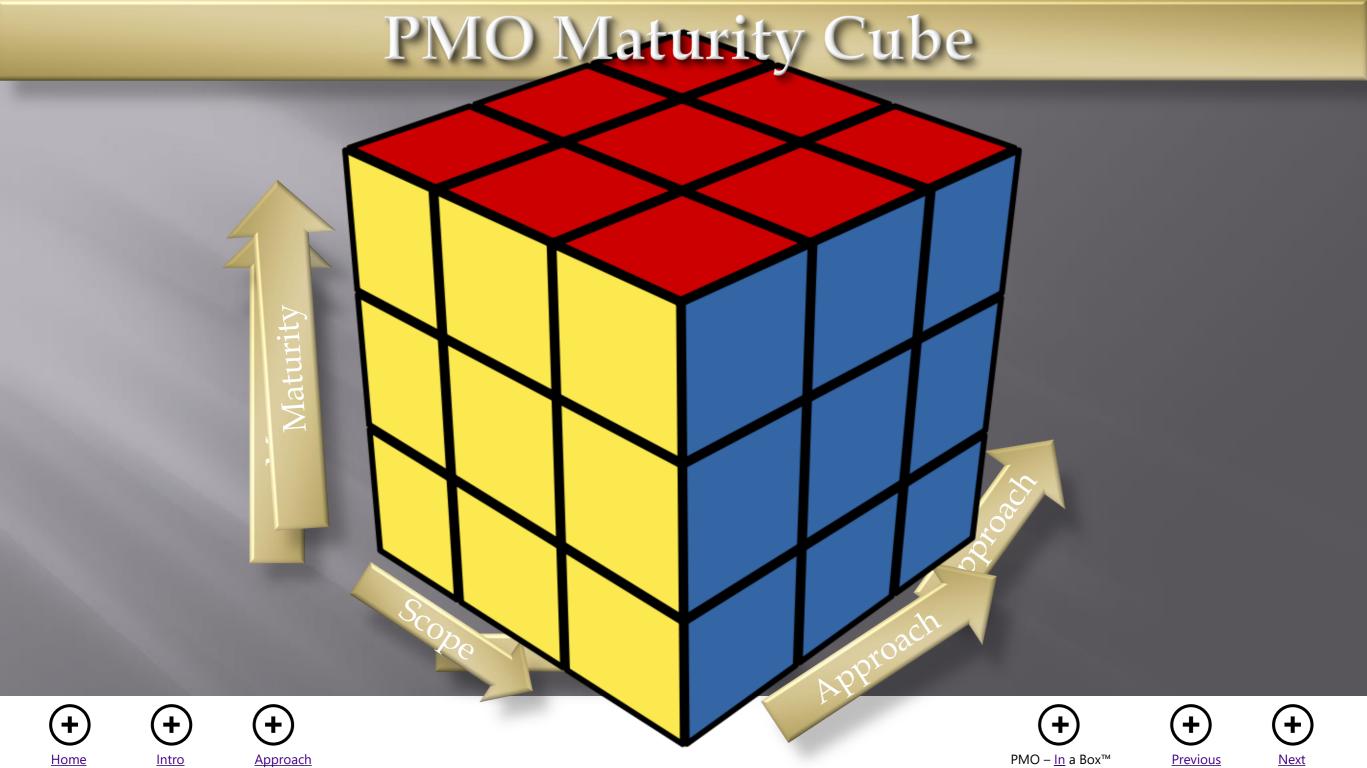


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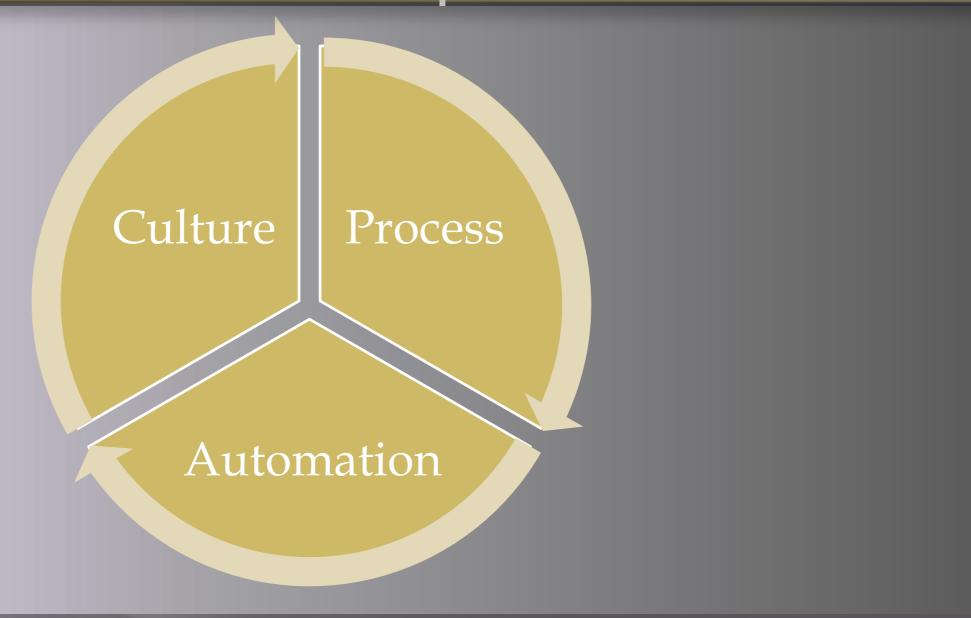


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Home Intro Approach PMO − In a Box'<sup>M</sup>



# Review and Repeat, Never Ending Cycle















## Step 1: Assessment



- History
- Culture
- Perceptions of PMO capabilities
- Mission & Vision
- Gap Analysis













## Step 1: Assessment











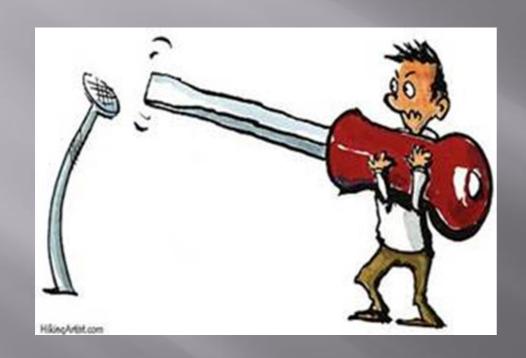






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## GAP Assessment



- Given where you are & Where you want to be Identify the gaps as potential areas for development
- Review Levels of Service













## Managing one or more portfolios

Service: A.1.7 - (Scope: Enterprise/Approach: Strategic) Levels of maturity in carrying out the service:

- Level 0 The PMO does not provide this service.
- Level 1 The PMO maintains a list of active projects throughout the organization.
- Level 2 Level 1 + establishes their prioritization but does not follow a structured portfolio management process.
- Level 3 Level 2 + Acting as facilitator in the definition (identification, categorization, evaluation, selection), development (prioritize, balance and commitment) and implementation (monitoring, review and change management) of the portfolio.
- Level 4 Level 3 + The PMO uses an integrated system to automate the organization's portfolio management process.















### Develop and implement the project management methodology

Service: A.2.1 - (Scope: Enterprise/Approach: Tactical)

Levels of maturity in carrying out the service:

- Level 0 The PMO does not provide this service.
- Level 1 The PMO has developed a basic methodology for the organization, but it is not used consistently on all projects.
- Level 2 The PMO has developed a standard methodology for the organization, aligning possible existing methodologies in different areas, and the methodology used in most projects in the organization.
- Level 3 The PMO has developed a standard methodology for the organization, and it is used by all projects as it is mandatory unless a specific waiver is requested and approved.
- Level 4 The PMO has developed and improved the standard methodology for the organization focusing on best practices and continuous improvement.















### Monitor and control project & program performance

Service: A.3.3 - (Scope: Enterprise/Approach: Operational)

Levels of maturity in carrying out the service:

- Level 0 The PMO does not provide this service
- Level 1 The PMO monitors and controls the project /program performance considering time, cost, quality and customer satisfaction and provides follow-up reports without analysis upon request.
- Level 2 Level 1 + analyzes the available data.
- Level 3 Level 2 + takes preventive and corrective actions working proactively with project /program manager and senior management.













## Develop a Menu of Services Cont...

- Consulting Services
  - Project Scope
  - Project Estimation
  - Project Planning
  - Full Lifecycle Project Management
  - Mentoring

- Tools
  - PM Information Systems
- Professional Organizations
  - PMI Membership Encouragement
  - PMI Membership Fee Reimbursement
  - Host Chapter Meetings







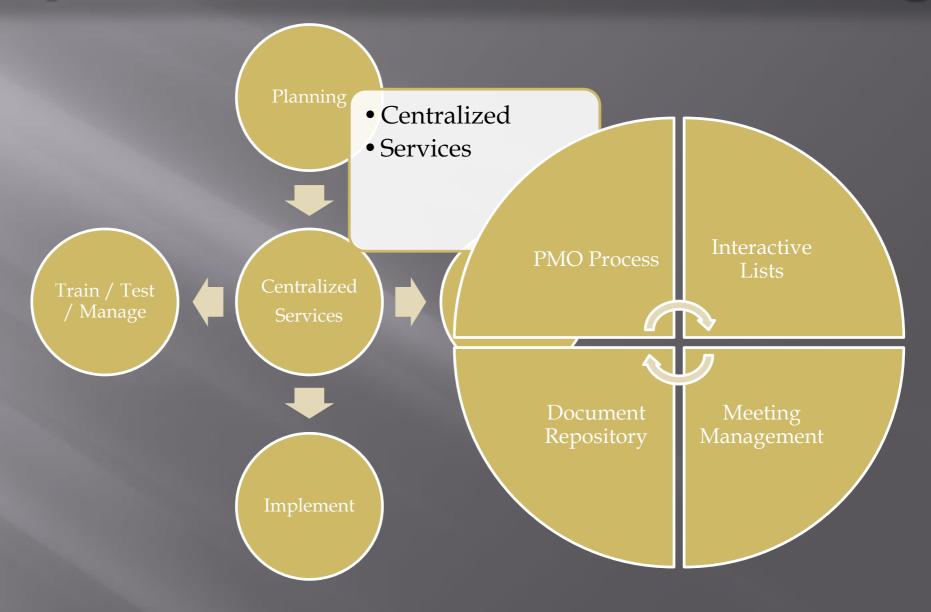








# Project Implementation/ Methodology















## Tools Maturity











Level 0 Non Existent

Basic Single person use

Coming of Age Automation

Level 3 Shared

Level 4 Hosted Data Base

Adoption











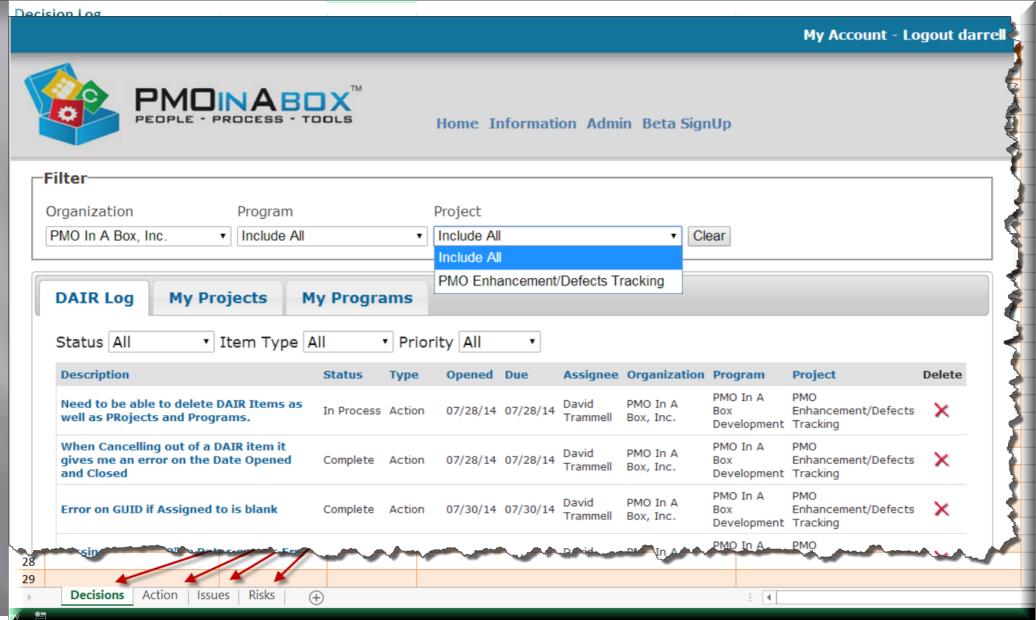




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## DAIR Log Example















# MO - Meeting Management

Meeting

Document / Calendar

Copy

Edit

Return

2016 Board Meetings



Online (Agenda / Minutes) Single location with Calendar and Task list integration

DAIR Log Items		☐ Includ	e Complet	ted Items	Add≠
Description	Status	Туре	Start	Due 🔺	Owner(s)
Little League / North Sunrise - Dayton FOLLOW UP	Abandoned	Action	08/02/16	09/13/16	Dayton Rodriguez
Add Meeting Minutes from past meetings for this calendar year to the Board Meetings Agenda (historical)	Late	Action	09/07/16	09/14/16	Lisa Tafua
Add Bylaws and Incorporate 8/2/16 Update RE Executive Board	Late	Action	08/20/16	09/30/16	Lisa Tafua
Board Member Roles/Responsibilities Document	Late	Deliverable	08/31/16	10/26/16	Dayton Rodriguez Brian Selvey Rob/Ashley Swanr Lisa Tafua
Scoreboards - Vendor Contact Info & Meeting Set-Up	1.				Brian Selvey b/Ashley Swanr
Equipment Manager Tobias'	Online Active List for centralized Action /				
Find IDEAS or something els	ues L				ayton Rodriguez
Treasurer's Subcommittee & Financial Update	Late Start	Deliverable	12/01/16	12/15/16	bruce Hutchison Jody Lemmel Rob/Ashley Swanr
Could I get some help with having					Yvette ALBERONI





Intro



Approach





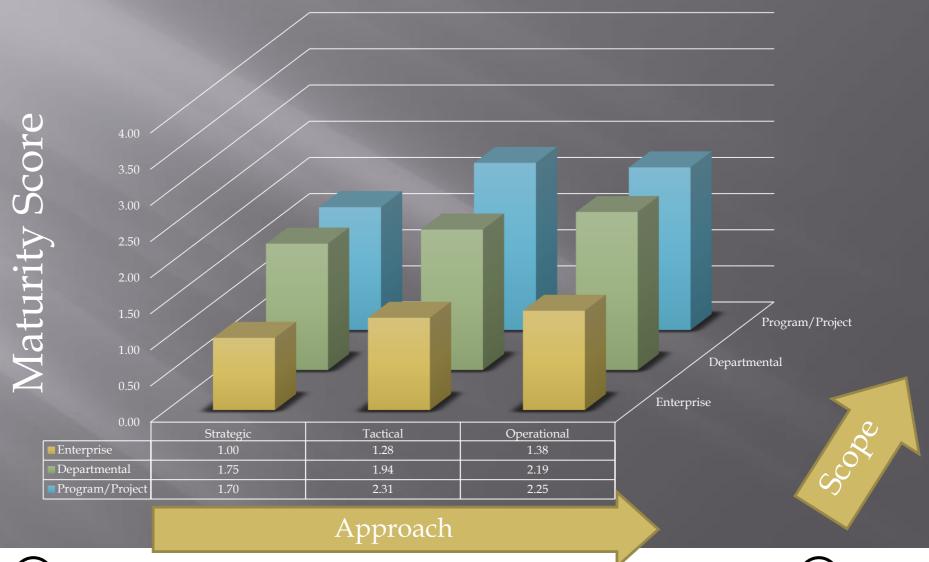




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## So What's my Score?

### **PMO** Assessment Cube Score













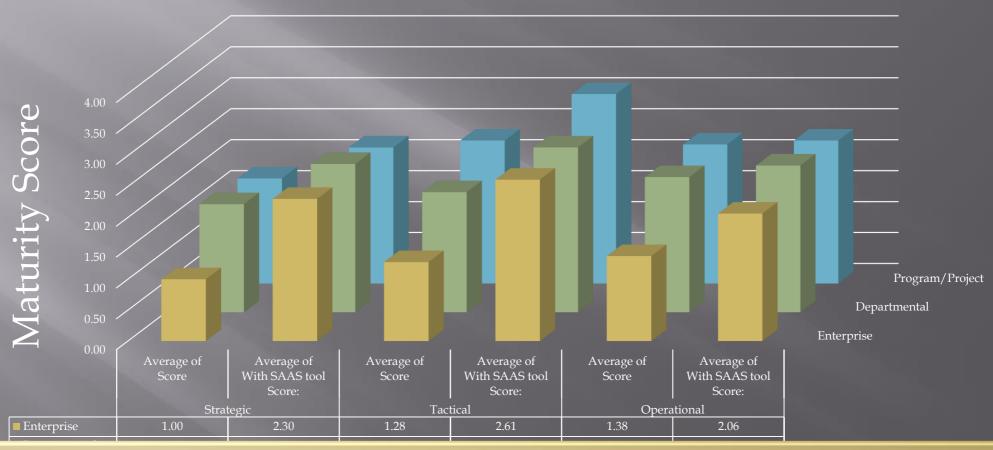




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## So What's my Score w/ SAAS tool

Comparison with using SAAS Tool



42 of 75 Questions are bumped to Max Score using SAAS Tool











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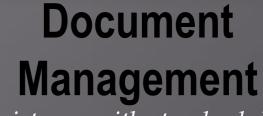
# All Areas of a Project Implementation

### **Program Management**

Easily deployable standards based methodology that incorporates with your PMO process

### Rollup Reporting

Visibility for your Corporate Programs with Drill down capability into each standardized Project!



Consistency with standards based implementation based upon available templates

## Meetings / Risks / **Actions Management**

Automated meeting control so agenda's, notes and most importantly action items are contained in a single automated location









Approach







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## The Greatest Tool For a PMO?











## Keep it Simple!

• Develop your complexity along with your Maturity.

 Otherwise, Adoption will be lower and implementation will fail.













# Creating a PMO









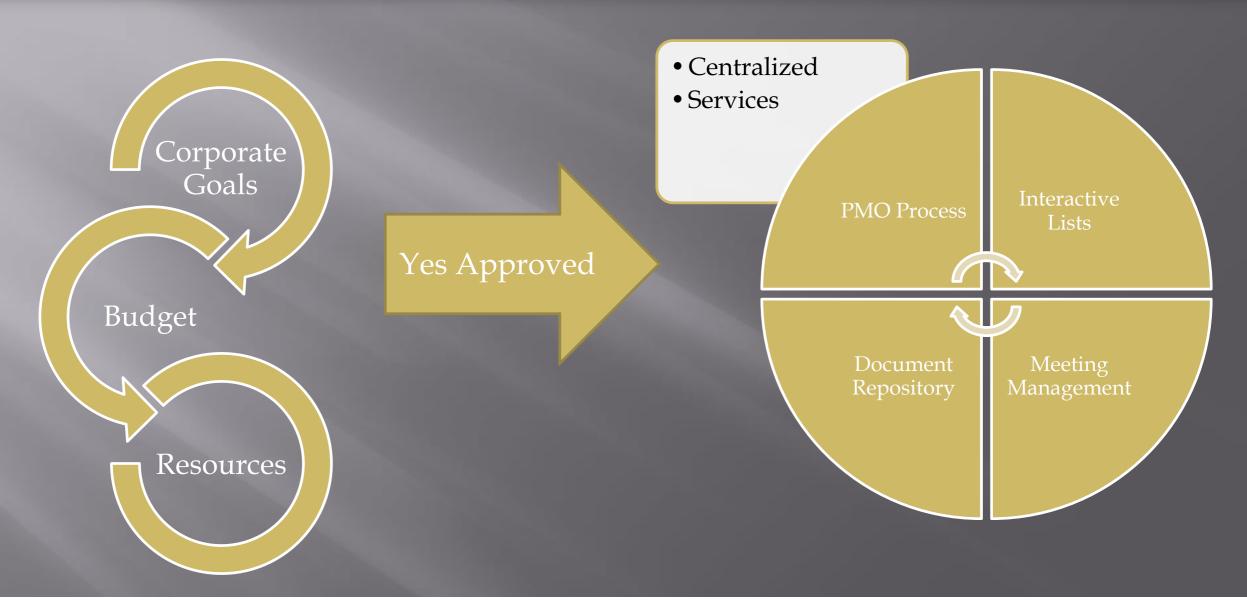






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## Portfolio Management vs. Project Implementation















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# PMO Assessment and Goal Setting



.R.T.















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# Discussion and Next Steps

Questions

Next Steps















## PMO Tools and Assessments

# Thank You!

PMO In A Box, Inc.

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